

**Story County 911 Service Board  
Meeting Minutes  
November 10, 2021**

The 911 Service Board met on 11/10/2021 at 6:30 p.m. in the Sheriff's Squad Room at the Story County Justice Center.

<b>Story County Board of Supervisors</b>	Linda Murken
<b>Story County Sheriff's Office</b>	Paul Fitzgerald
<b>ISU</b>	Michael Newton; Carrie Jacobs, alternate
<b>Ames</b>	Tom Hackett
<b>Ames Police Chief</b>	Geoff Huff; Aaron DeLashmutt, alternate
<b>Cambridge</b>	Not present
<b>Collins</b>	Not present
<b>Colo</b>	Dennis Clatt
<b>Gilbert/Franklin</b>	Brian Grove
<b>Huxley</b>	Gerry Stoll
<b>Maxwell</b>	Not present
<b>McCallsburg</b>	Not present
<b>Nevada</b>	Ricardo Martinez; Ray Reynolds, alternate
<b>Roland</b>	Not present
<b>Slater</b>	Chad Fleenor, alternate
<b>Story City</b>	Matt Sporleder
<b>Westory</b>	Not present
<b>Zearing</b>	Not present
<b>Story County EMA</b>	Keith Morgan
<b>Secretary</b>	Amanda Pyle
<b>Guests</b>	– Nic Briseño, SCSO; Sarah McClure, APD; Mike Milas, MCP; Coty Cooper, MCP

Fitzgerald opened the meeting at 6:30pm.

Introductions in the room and on the Webex.

Agenda approved.

Newton moved to approve the meeting minutes from August. Second by Murken. MCU

**Mission Critical Partners Presentation**

Mike Milas and Coty Cooper were present to give an overview of Mission Critical Partners (MCP) and discuss support options for the 911 Board. The presentation included a proposal for overall needs analysis and strategic plan.

Murken questioned if any specific needs had already been identified, or if analysis will just push the Board in to more spending than necessary.

Fitzgerald shared information about legislation and funding at the national level.

Fitzgerald commented that consulting by MCP is non-proprietary (vendor agnostic) and will be helpful to the Board for technological projects down the road. He is not in favor of funding a comprehensive report or plan at this time.

The Board will reach out to MCP for support on a project specific basis.

### **Radio/ Paging Project Update**

The StoryComm Working Group, along with MCP and RACOM are working toward approval of system final acceptance. There are still pieces in motion (i.e. radio programming), but very few that have to do with operation or the final sign-off. Punchlist items are being taken care of and the contract reviewed to ensure that RACOM has satisfied their commitment.

Ongoing paging issues will affect final acceptance.

### **Paging Coverage Improvements**

Fitzgerald gave an overview of coverage deficiencies that users are experiencing in Slater. He explained some improvement options that RACOM has provided. MCP has been engaged to research and help identify why the system is not meeting expectations. If it is found that coverage improvements will require an adjustment to the contract, the Board will consider a proposal at that time.

The radio and paging systems share tower locations but involve a lot of individual equipment. Any radio system issues are the business of StoryComm. The paging system was purchased and is owned by the 911 Board.

Murken asked what is the price on the proposal that MCP presented. Milas responded that a scope of work would be determined and cost estimate proposed to the Board.

For individual projects, the Board budgeted \$25,000 and would “pay by the drink” for services.

**Old Business** None

### **New Business**

Briseño reported that Shared Services call handling equipment was installed today at the SCSO PSAP. Some checklist items remain, but operations are up and running. The dispatchers can now utilize pre-answer mapping for 911 calls.

Milas asked for direction going forward on the 911 strategic plan proposal. Fitzgerald answered that his interest now is resolving paging issues- revisit strategic plan later. No opposition from Board members.

**Comments from Public** None

**Comments from 911 Service Board Members** None

Colo made a motion to adjourn at 7:10pm. Second by Ames. MCU

Respectfully Submitted,

Amanda Pyle, Secretary  
911 Database Coordinator