

# ALERT IOWA ONLINE SIGN-UP PROCESS

**Sign Up Now**

**Madison County Alerts**

Sign up here for Madison County/Alert Iowa Alerts! In the event of an emergency or severe weather, an alert will be sent to the phone number and/or email address provided by voice, text and/or email. This is a free service provided by Madison County and the State of Iowa, however, normal message fees may apply. To receive text messages to your cell phone, your cell phone must have text messaging capabilities. Notifications are dependent upon external providers and receipt of notifications by the intended recipient cannot be guaranteed. Alerts sent from Madison County may originate from the following codes: 226787, 67283, 78015, 81437, or 77295 for text messages, (641) 515-0515 for voice notifications, and MadisonCountyIowaAlerts@getrave.com or email messages. Please be sure to save these in your phone and/or address book.

\* = required field

**First Name \***

**Last Name \***

**Receiving Assistance**  Someone is assisting me in setting up my account

**Email Address**

**User ID \***  
We recommend using your email address for your User ID.

**Password \***

**Confirm Password \***

**Password Requirements**

- 5 or more characters
- at least 1 lower case letter
- at least 1 upper case letter
- at least 1 number
- at least 1 special character or symbol

**Phone number \***

**Phone type \***  Mobile  Other (Land Line, VOIP, Cable)

**Group Code (OPTIONAL):**

\* I agree to the [Terms of Use](#).

**CREATE ACCOUNT**

Residents can sign up for Alert Iowa online through an online portal. Go to the HSEMD webpage, County EMA webpage, or to Smart911.com to sign up.

Once you are at the sign up page you will be asked to create an account.

You must provide:

Your name,

Phone Number

And create a username and password.

Your e-mail address is optional.

The system also allows you to designate someone who will provide assistance in setting you up and managing your account. If you choose this option the person assisting will get reminders to update your information on an annual basis.



ALERTIOWA Already have an account? [SIGN IN](#)

### Do you want to provide an Email address?

We see you did not provide an Email address. We will only use your Email address to remind you to keep your account up-to-date and help you retrieve a forgotten User ID or Password. Which of the following applies to you?

**I want to provide an Email address.**  
Add your Email address now and continue.

**Email Address**

**CONTINUE**

**I'd like to skip this step**  
Continue without providing an Email Address.

[Skip](#)

Once you create your account the next few pages will review your personal information. If you choose to not include an email you will be asked to verify, and if you entered in a mobile number you will be asked to verify the carrier by a call.



ALERTIOWA Already have an account? [SIGN IN](#)

### Enter Address

Please enter your address below. This helps us determine which services are available in your area.  
\* = required field

**Address Type \***  ⓘ

**Street \***

**City \***

**State \***

**Zip \***

**CONTINUE**

Lastly you will be asked to enter in an address. This is needed to confirm what alerts you will be offered.

\*\* You can add multiple address in different counties in your profile in a later step.

Alerts

Please set your preferences by checking all options that you wish to enable.

**Notification Preferences**

Select the notification(s) you want to receive. We recommend you select all provided communication methods, as not all alerts will be sent via all methods or preferred languages.

Select the contacts you want to receive alerts. I prefer to receive alerts in: English

562 826-3704 (Mobile)

Notification	Text	Voice	Email
<input checked="" type="checkbox"/> Emergency Notifications from Madison County Alerts	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Excessive Heat Warning	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Severe Thunderstorm Warning	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Winter Storm Warning	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Tornado Warning	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Wind Chill Warnings	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Flash Flood Warnings	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Bridge Festival Receive emergency alerts during the Madison County Covered Bridge Festival.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Bevington Community Opt-in Select to receive non-weather related alerts from this community.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Earlham Opt-in List Select to receive non-weather related alerts from this community.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> East Peru Opt-in List Select to receive non-weather related alerts from this community.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Macksburg opt-in List Select to receive non-weather related alerts from this community.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Patterson Opt-in List Select to receive non-weather related alerts from this community.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> St Charles opt-in List Select to receive non-weather related alerts from this community.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Truro Opt-in list Select to receive non-weather related alerts from this community.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Winterset opt-in list Select to receive non-weather related alerts from this community.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Hinterland Receive emergency alerts during the Hinterland Musical Festival.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> MadisonCOEMP Madison County Employee Notification	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Big Country Bash	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

SAVE CANCEL

once you verify your address, the next screen will display off of the alerts available in your county.

\*\*The system automatically subscribes you to all alerts. To opt out you can click on the blue check box, next to the alert you do not want.

Alerts

Please set your preferences by checking all options that you wish to enable.

**Notification Preferences**

Select the notification(s) you want to receive. We recommend you select all provided communication methods, as not all alerts will be sent via all methods or preferred languages.

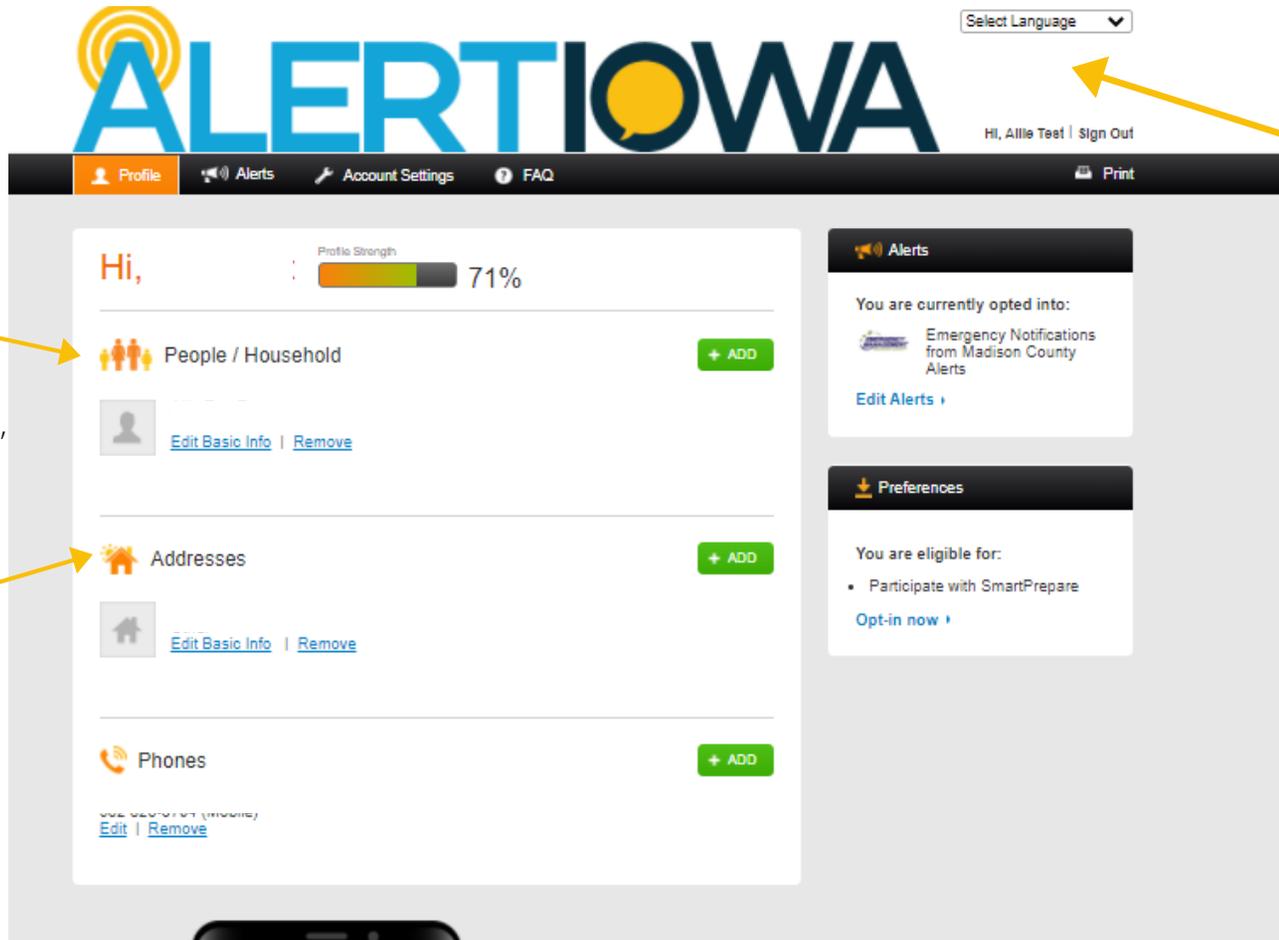
Select the contacts you want to receive alerts. I prefer to receive alerts in: English

562 826-3704 (Mobile)

Notification	Text	Voice	Email
<input type="checkbox"/> Emergency Notifications from Madison County Alerts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Excessive Heat Warning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Severe Thunderstorm Warning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Winter Storm Warning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Tornado Warning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Wind Chill Warnings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Flash Flood Warnings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Bridge Festival Receive emergency alerts during the Madison County Covered Bridge Festival.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Bevington Community Opt-in Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Earlham Opt-in List Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> East Peru Opt-in List Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Macksburg opt-in List Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Patterson Opt-in List Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> St Charles opt-in List Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Truro Opt-in list Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Winterset opt-in list Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Hinterland Receive emergency alerts during the Hinterland Musical Festival.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> MadisonCOEMP Madison County Employee Notification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Big Country Bash	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

SAVE CANCEL

You can also uncheck the box next to the first alert category and it will deselect all at once, and you can select the alerts and modes you prefer.



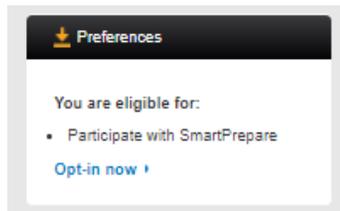
Select your preferred language to view this page here.

You can add multiple people under one account, making this a great way to sign up a whole household.

The system allows for multiple addresses that can span across counties. The address will activate which alerts you have the ability to opt into.

Your main page also tells you what alerts you are currently subscribed to and what alerts you are eligible to subscribe to. Residents can update their preferences at any time through the Alerts Tab in toolbar located at the top of the screen. You can also opt-in to provide personal information to assist in disaster response and first responders under preferences.

If you would like to provide personal information to your local emergency management agency to assist them in response, evacuation and recovery efforts Opt-in under preferences. Note: Not all Counties may participate in this feature.



## Edit Account Settings

\* = required field

### Account Holder Information

User ID \*

[Change password](#)

Email Address

First Name \*

Last Name \*

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### Profile Update Reminders

In order to keep your profile available to 9-1-1, you must log in every 6 months to ensure that your information is up to date.

You have no phones confirmed on your account. 9-1-1 call takers only see profiles associated with confirmed phones. [Add a phone](#)

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### Account Assistant Information

Does someone help you with your Smart911 profile? Provide their information here. When it is time to update your profile, we will notify them so that they can help you if needed.

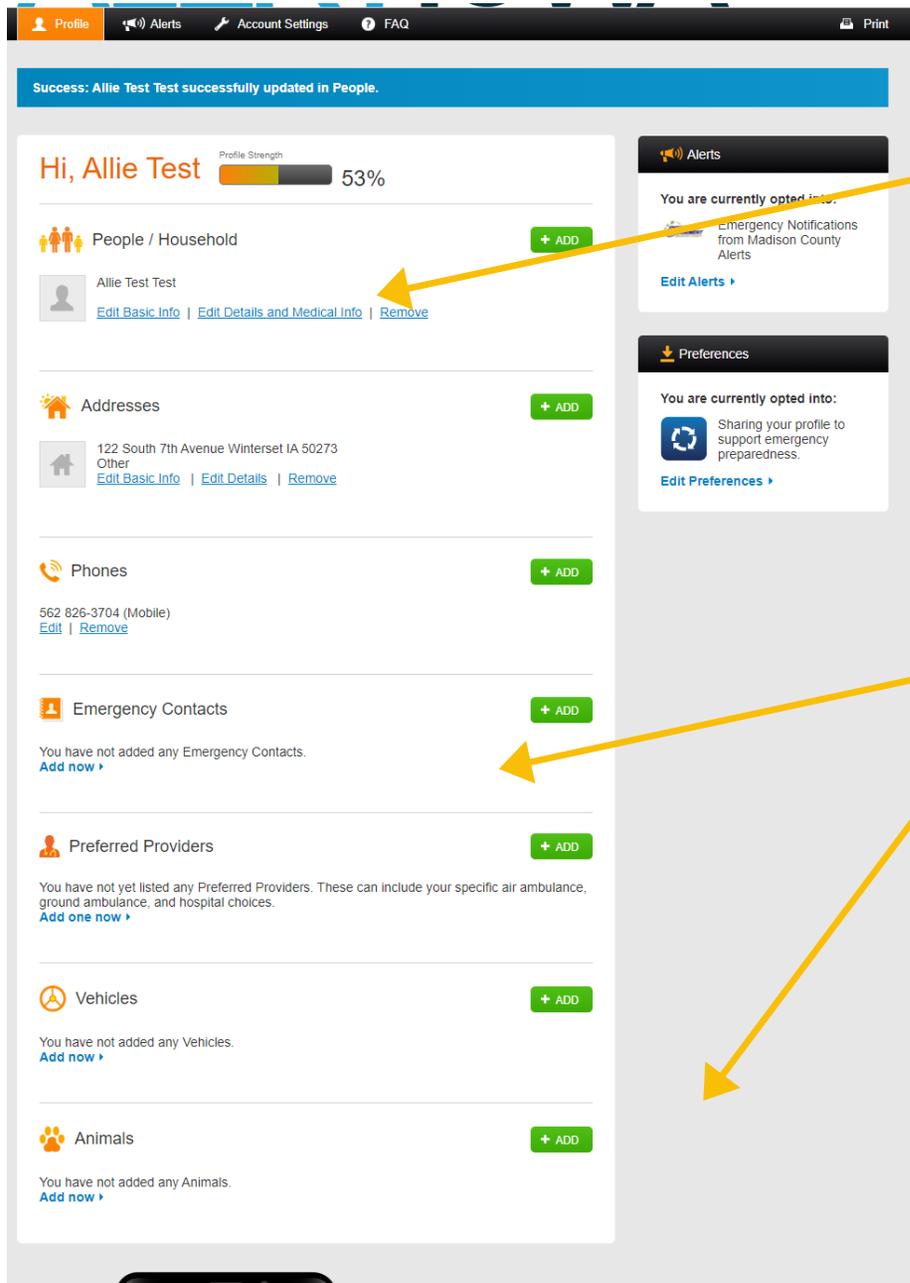
Assistant's Name

Assistant's Email Address

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### Preferences

 Share my Profile with Madison County Alerts to support emergency preparedness. Your data can help emergency managers strengthen their plans for responding to and recovering from natural disasters or other emergencies. This can include identifying those that require extra help during an evacuation, or determining the type and quantity of supplies that should be kept on-hand.



If you opt-in to provide your personal information you will notice more fields populate your Profile tab.

You now have the option to add in personal medical and access and functional needs information. Your emergency management agency can use this information to send preemptive messaging to groups who may need extra time to evacuate, or rely on generators.

You can now populate information about emergency contacts, preferred providers, vehicles and animals in your household.

Some counties use this for response and recovery efforts across the state, and a few counties can pull this information into their 911 dispatch centers when you place a call.

Note: Participation across the State of Iowa is determined on a county basis.

Once you have configured your profile to your liking you can move to the Alerts tab and choose which alerts you want to receive.  You can enable alerts to go to the phone(s) and email(s) of your choice, and may be able to opt into additional counties based off of any additional addresses you have added.

ountMgt/preferences.action



Select Language ▾  
 Hi, Allie | [Sign Out](#)

Profile
Alerts
Account Settings
FAQ

## Alerts

Please set your preferences by checking all options that you wish to enable.

**Notification Preferences**

Select the notification(s) you want to receive. We recommend you select all provided communication methods, as not all alerts will be sent via all methods or preferred languages.

Select the contacts you want to receive alerts. I prefer to receive alerts in:

(Landline)  
 (Mobile)

111-123-4555  
 112-333-4444  
 JaneDoe@email.com

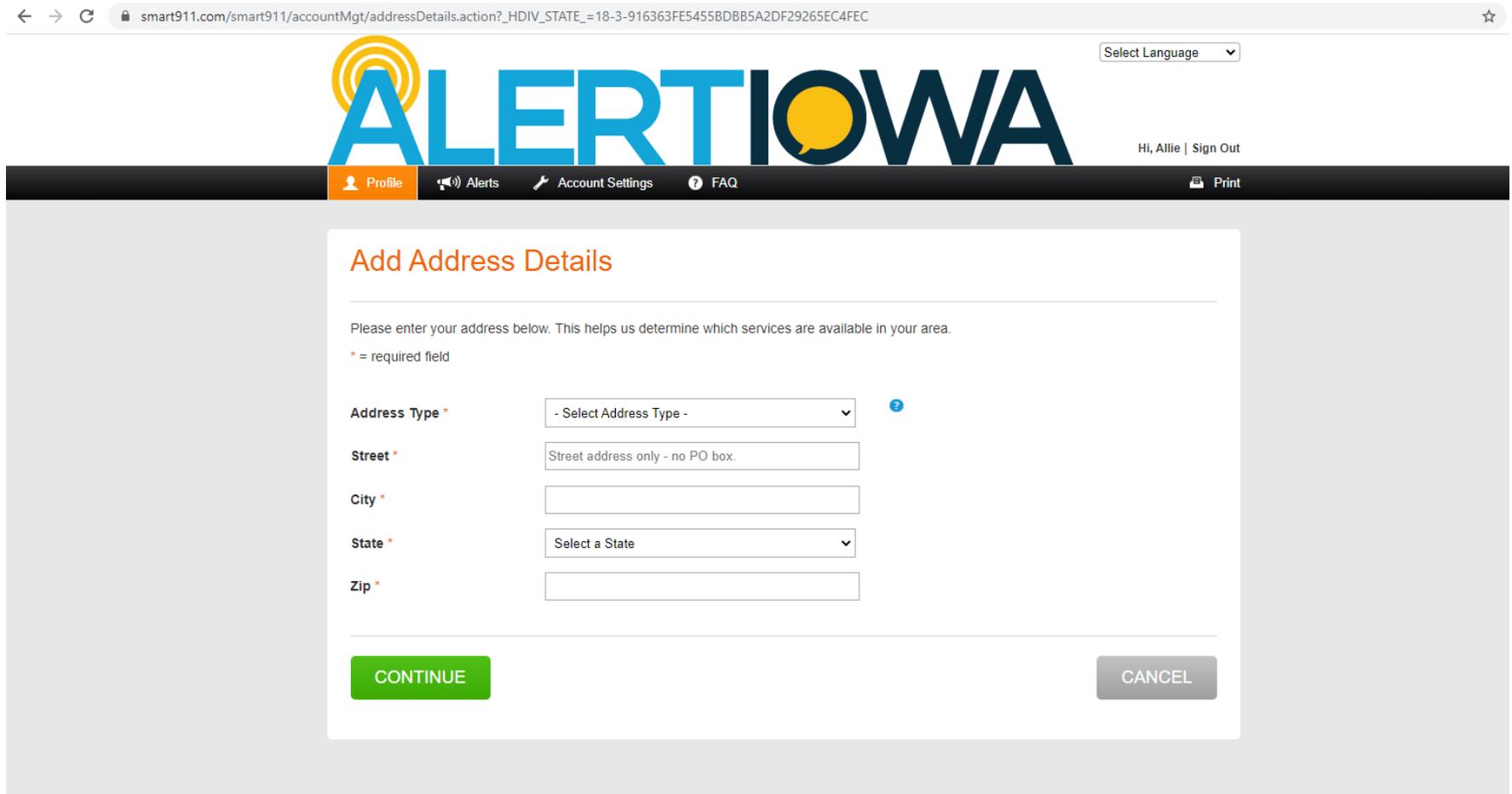
English ▾

Notification	Text	Voice	Email
<input checked="" type="checkbox"/> <b>Emergency Notifications from Black Hawk County Alerts</b>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Hazardous Materials Warning	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Winter Weather/Freeze Watch and Warnings	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Special/Severe Weather Statements and Hazardous Weather Outlook	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Tornado/Wind Watch and Warnings	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Storm Watch and Warnings	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Flood Watch and Warnings	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Cedar Falls Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Dunkerton Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> Elk Run Heights Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/> Evansdale Select to receive non-weather related alerts from this community.	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<input type="checkbox"/> Gilbertville Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Hudson Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> La Porte City Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Raymond Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> Waterloo Select to receive non-weather related alerts from this community.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

You can also choose the language of your choice for alerts. If your county translates their messages you will receive it in your preferred language. If they do not, the message will still be delivered in English.

## ADDITIONAL SCREENSHOTS

Adding additional addresses to your account-



The screenshot shows a web browser window with the URL `smart911.com/smart911/accountMgt/addressDetails.action?_HDIV_STATE_=18-3-916363FE5455BDBB5A2DF29265EC4FEC`. The page features the 'ALERTIOWA' logo and a navigation bar with links for Profile, Alerts, Account Settings, and FAQ. A user is logged in as 'Allie'. The main content area is a modal titled 'Add Address Details' with the following fields:

Please enter your address below. This helps us determine which services are available in your area.  
\* = required field

Address Type *	<input type="text" value="- Select Address Type -"/>	
Street *	<input type="text" value="Street address only - no PO box."/>	
City *	<input type="text"/>	
State *	<input type="text" value="Select a State"/>	
Zip *	<input type="text"/>	

At the bottom of the form are two buttons: a green 'CONTINUE' button and a grey 'CANCEL' button.

Adding additional phone numbers to your account-

The screenshot shows the ALERTIOWA website interface. At the top, the logo 'ALERTIOWA' is displayed in blue and yellow. To the right of the logo is a 'Select Language' dropdown menu. Below the logo, the user is logged in as 'Hi, Allie | Sign Out'. A navigation bar contains links for 'Profile', 'Alerts', 'Account Settings', and 'FAQ'. A 'Print' button is also visible.

The main content area is titled 'Add Your Phone'. It includes a legend: '\* = required field'. The 'Phone Details' section contains the following fields:

- Phone number \***: A text input field.
- Phone type \***: Radio buttons for 'Mobile' and 'Other (Land Line, VOIP, Cable)'. 'Other' is selected.
- Receive notifications on this phone? \***: Radio buttons for 'Yes' and 'No'. 'Yes' is selected.
- Receive profile update reminders on this phone? \***: Radio buttons for 'Yes' and 'No'. 'Yes' is selected.

The 'Associate This Phone' section contains:

- This phone is usually at:** A dropdown menu.
- This number is normally used by:** A checkbox labeled 'James Doe' is checked.

At the bottom of the form are two buttons: 'SAVE AND CONTINUE' (green) and 'CANCEL' (grey). A small disclaimer at the very bottom reads: 'Text messages are periodically sent on an as-needed basis. Text STOP to 22911, 87283 or 226787 to cancel messages. Cancelling messages will prevent operators from communicating with you via text message, and will cease reminder messages.'

Setting your account preferences-

The screenshot shows a web browser window with the URL `smart911.com/smart911/accountMgt/editAccountDetails.action`. The page header features the "ALERTIOWA" logo and a navigation bar with links for Profile, Alerts, Account Settings (highlighted), and FAQ. A user is logged in as "Hi, Allie | Sign Out".

The main content area is titled "Edit Account Settings" and contains several sections:

- Account Holder Information:** Includes fields for User ID, Email Address, First Name, and Last Name. A "Change password" link is also present.
- Profile Update Reminders:** A text block explains that users must log in every 6 months. Below, there are three checkboxes for selecting contacts to receive reminders.
- Account Assistant Information:** A text block asks if someone helps with the profile. Below are fields for the Assistant's Name and Assistant's Email Address.
- Preferences:** Two checked options: "Share my Profile with Black Hawk County Alerts, Scott County Alerts to support emergency preparedness." and "Share my Smart911 Profile when I dial 9-1-1."

At the bottom of the form are three buttons: "SAVE" (green), "REMOVE ACCOUNT" (grey), and "CANCEL" (grey).

You can update your password, profile update reminders, and account assistant information in preferences.

You can also choose to share or unshare your information with local emergency management officials.